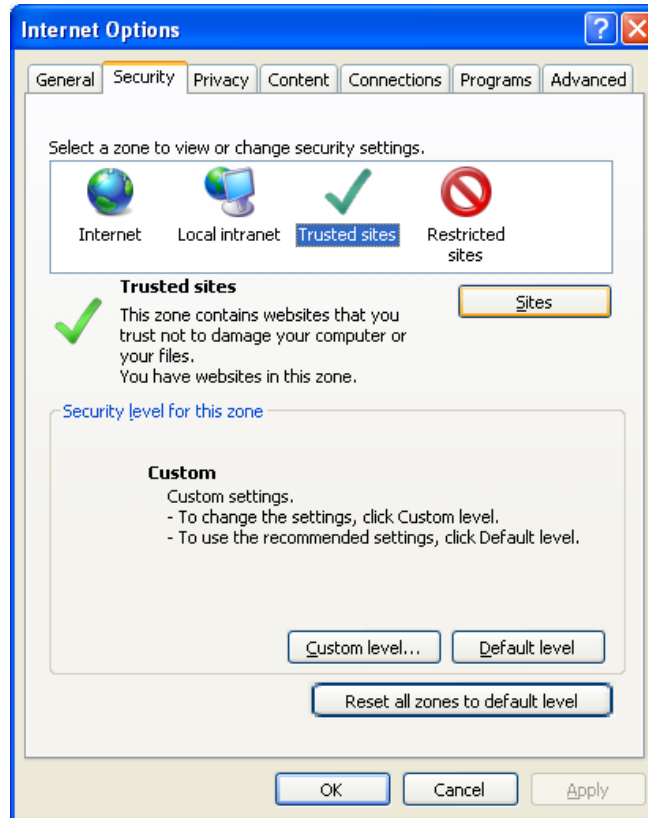
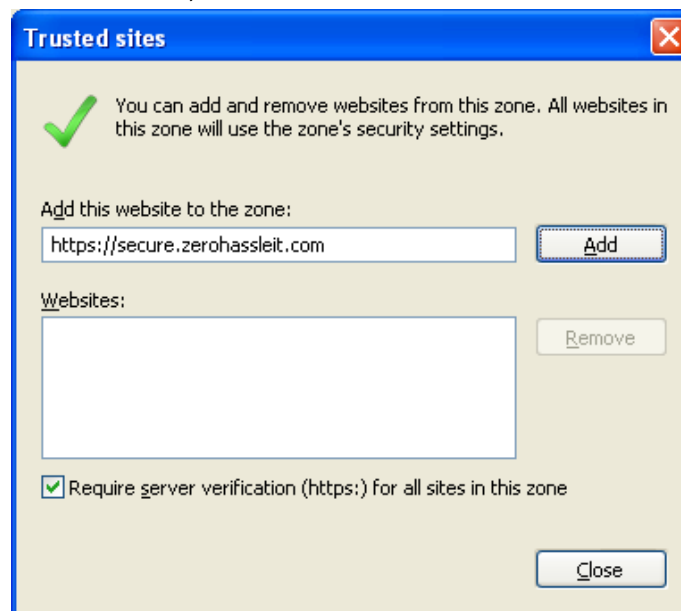


## ZeroHassle IT, LLC – Client Installation – Windows XP

- 1) Start Internet Explorer, click on Tools, Internet Options
- 2) Click on the Security Tab
- 3) Click on Trusted Sites, and click the Site button.

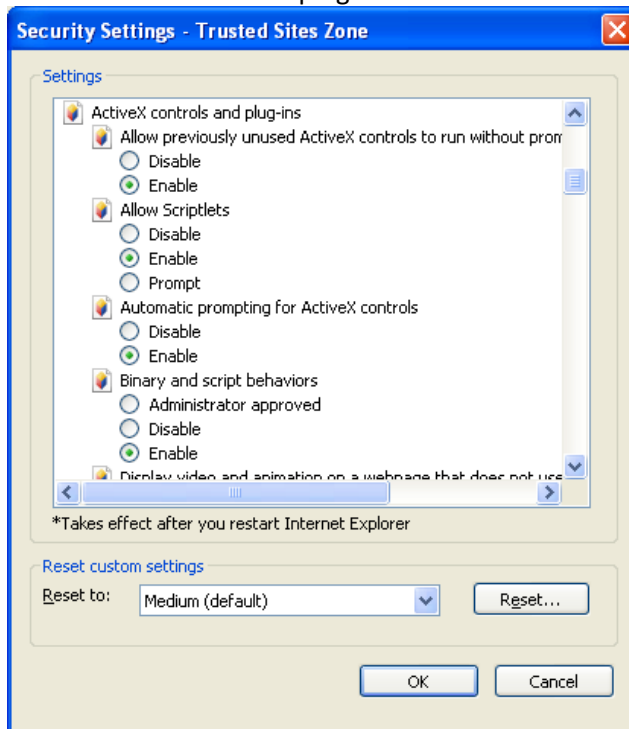


- 4) Enter the website address as shown below, and click Add. Then click the Close button.

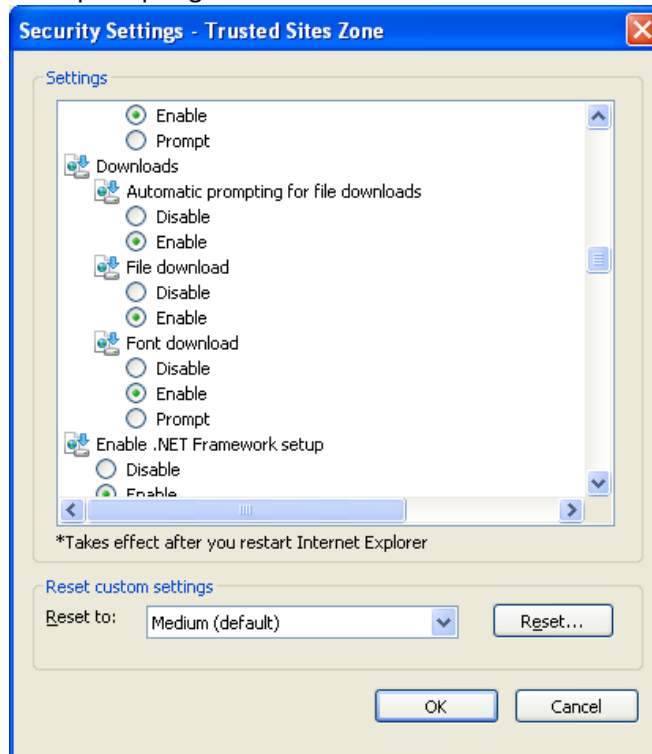


## ZeroHassle IT, LLC – Client Installation – Windows XP

- 5) Click on the Custom Level button. Scroll down to the section “ActiveX Controls and plug-ins.”
- 6) Select Enable for ALL of the “ActiveX Controls and plug-ins.”



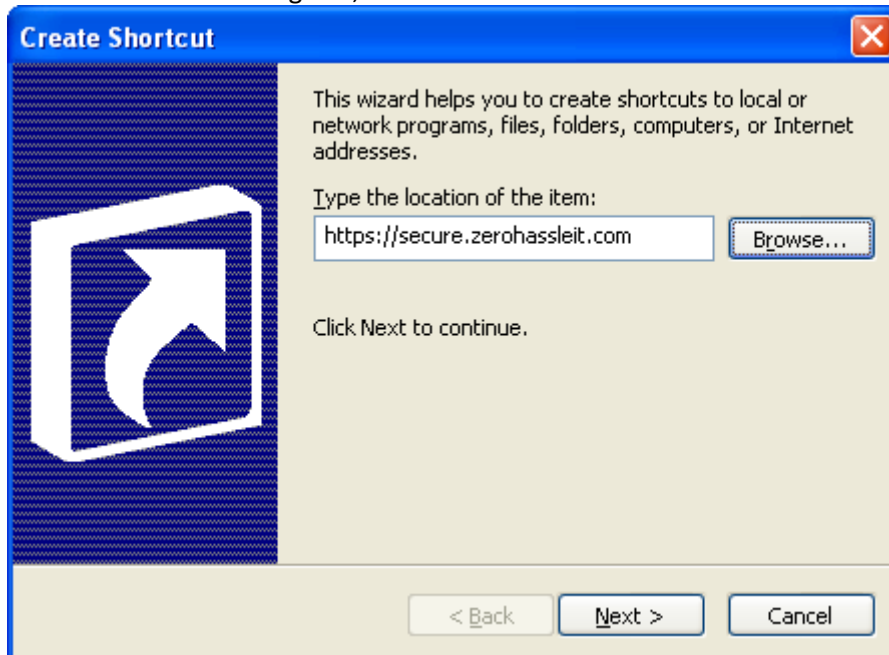
- 7) Change the option for “Automatic prompting for file downloads” to Enable.



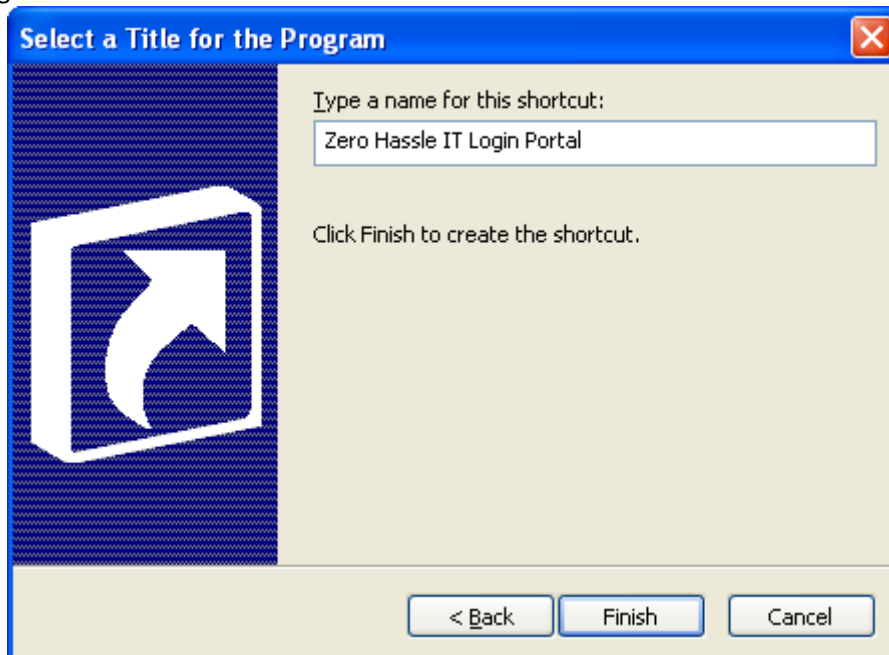
- 8) Click OK twice.

## ZeroHassle IT, LLC – Client Installation – Windows XP

- 9) On the desktop, we will now create the Shortcut that will direct you to the ZeroHassle IT login portal
- 10) Anywhere on the desktop where its blank, right click, then click on New, Shortcut.
- 11) Enter the address as shown in the following box, then click the Next button.



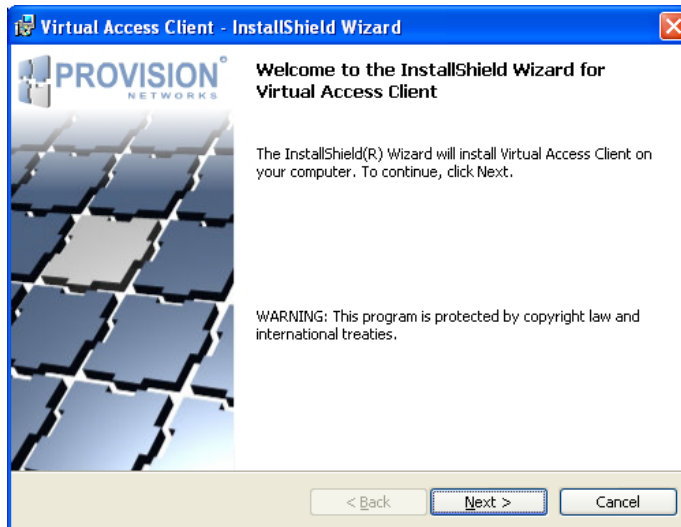
- 12) Enter the following name for the shortcut then click Finish.



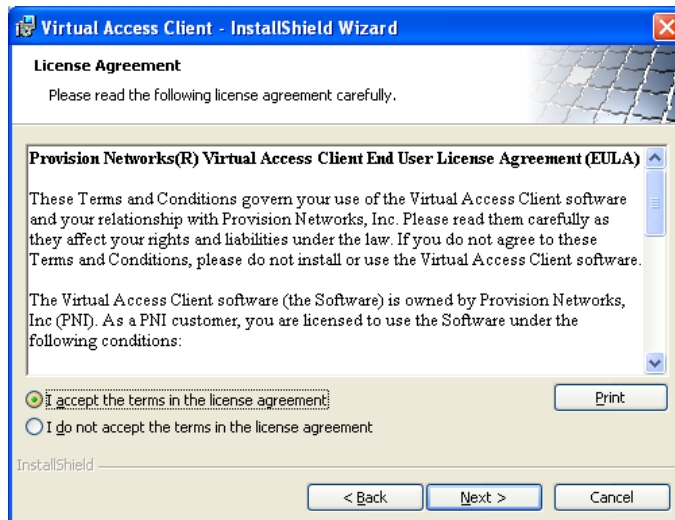
- 13) You can now launch the web page by double clicking on the icon.
- 14) Once the page has been opened, the client software installation program will automatically download and start. This make take several minutes.

## ZeroHassle IT, LLC – Client Installation – Windows XP

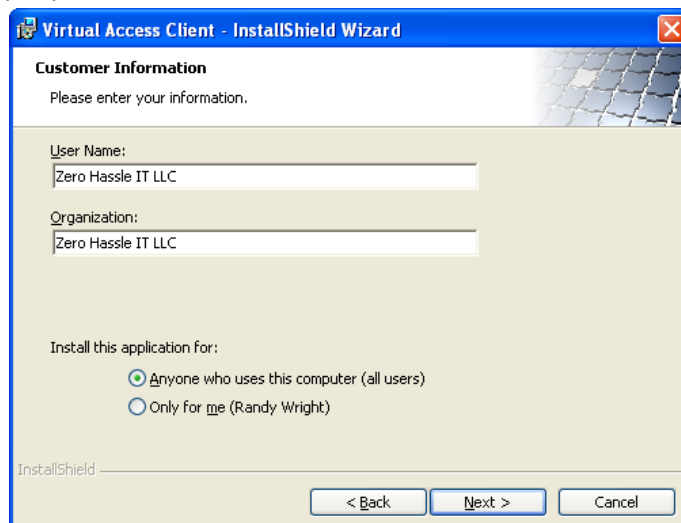
15) Click Next on the following window



16) Accept the license terms and click Next to continue.



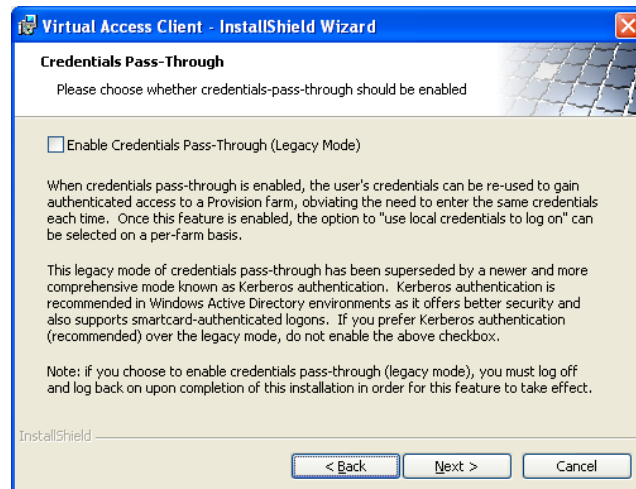
17) Fill out your name and company name, and click Next to continue.



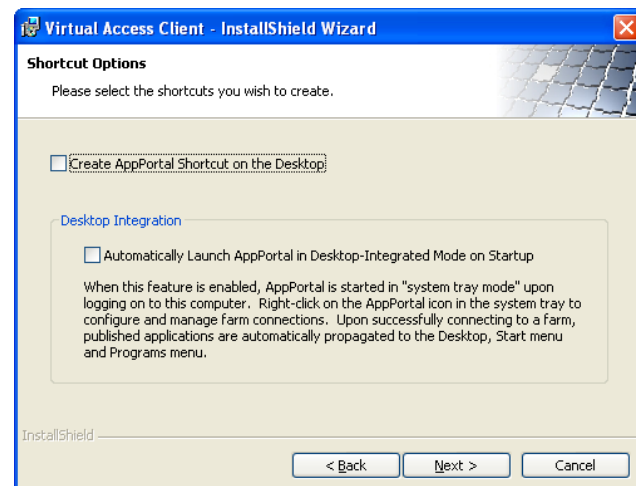
## ZeroHassle IT, LLC – Client Installation – Windows XP

18) Accept the default installation location and click Next to continue.

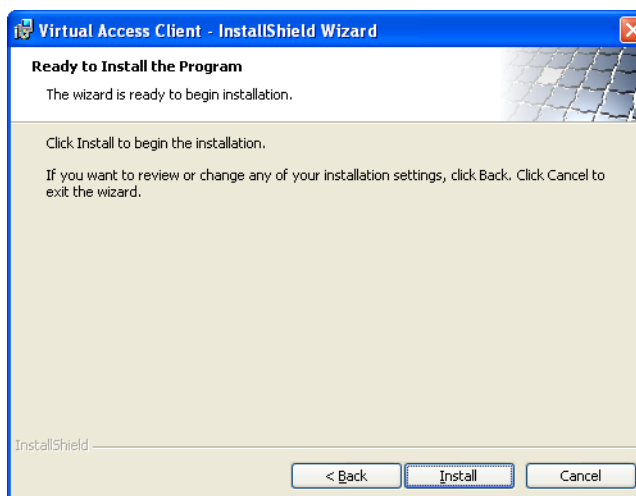
19) Leave the check unbox unchecked, and click Next to continue.



20) Leave the two check boxes unchecked, and click Next to continue.



21) Click Install to proceed with the installation.

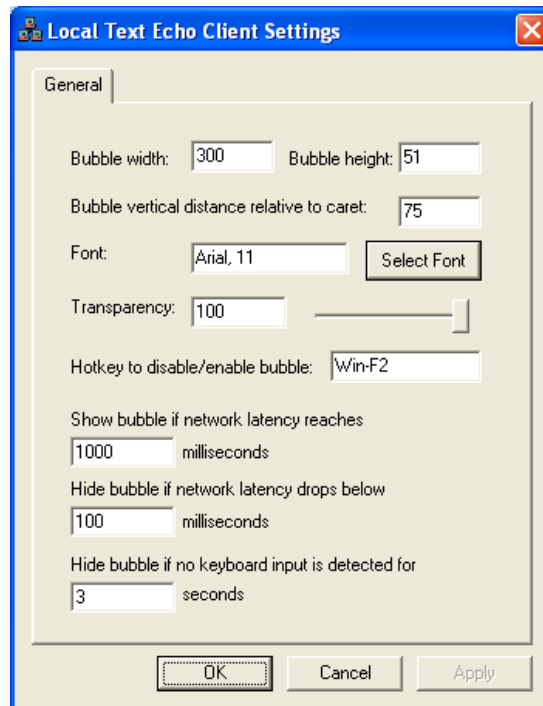


## ZeroHassle IT, LLC – Client Installation – Windows XP

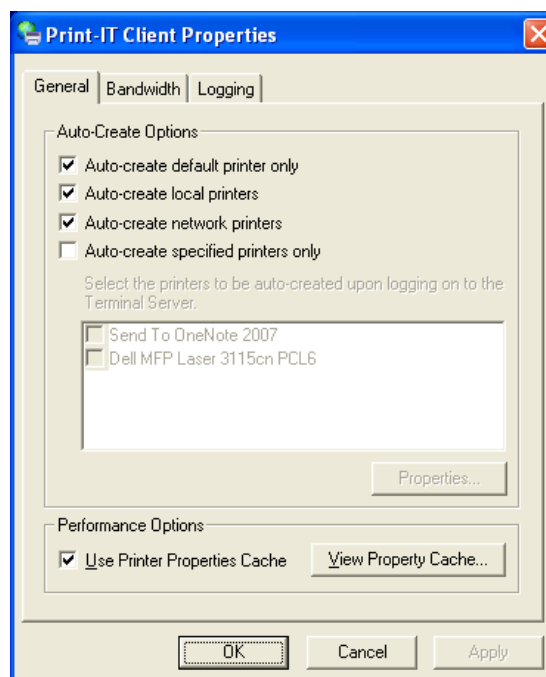
22) Click Finish when the installation is complete. Close out of the ZeroHassle IT Login Portal and reopen.

23) Click on Start, Control Panel

24) Open the Local Text Echo Client. Modify the settings as shown below, and click OK.

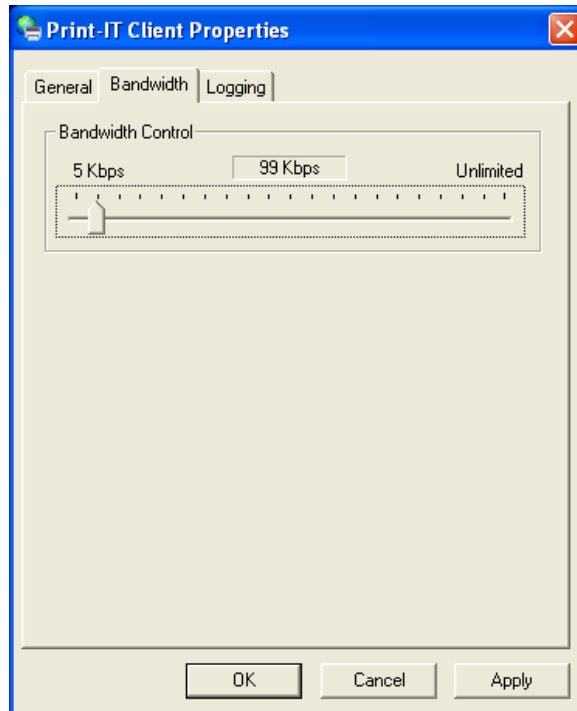


25) Open Print-It Client. Modify the General tab as follows:



## ZeroHassle IT, LLC – Client Installation – Windows XP

26) Click on the Bandwidth tab and modify it as follows (as close to 100 as possible). Click OK. Close out of Control Panel.



27) You can now re-launch the Zero Hassle IT Login Portal and login with your provided username (firstname.lastname) and password.

